

OUR ORGANISATION

Carolina HOUSE TRUST

Carolina House Trust

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For further information on
Carolina House Trust visit us
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www.carolinahoustrust.org.uk



Quality services meeting the needs of young people

Find out more online at www.carolinahoustrust.org.uk



Established in 1815
Registered Scottish Charity No. SC016289

Our Organisation

Quality services meeting the needs of young people

Carolina House Trust adapts its services continuously to ensure the individual needs of young people are met.

■ History

The history of Carolina House Trust is intertwined with the history of Dundee itself. The oldest children's charity in Scotland, it was established as a consequence of the sinking of the ferryboat, Nelson, in the River Tay one Sunday in May 1815.

Seventeen lives were lost and many children left fatherless. Ten days later a meeting was held in the Steeple Church to establish an orphanage in the town. Subscriptions and donations to the Dundee Orphan Institute, later known as Carolina House Trust, have ebbed and flowed with the rise and fall in the fortunes of the city ever since.

Today it operates under a constitution approved by the Court of Session in 2001.

■ Present

Although priority area, as defined in its Constitution, are Dundee City, Angus and Perth and Kinross Council, Carolina House Trust provides individual packages of care and support to young people with complex needs from all over Scotland,

Approximately 25 staff, combining Foster Care, Throughcare/Aftercare Services and support staff based in our bright, modern Head Office in Dundee, work for the organisation.

Carolina House Trust continually adapts its services to ensure the individual needs of young people are met. Staff strive at all times to ensure the highest quality of care, not only meeting but exceeding all regulations and national standards. As such, Carolina House Trust is committed to continually improving the quality of its services and meeting the expectations of its services users.

We also try to be flexible in our provision of services to meet the ever changing needs of local authorities. We enjoy working in partnership with other agencies and the rewards that brings to our service users.

Quality services are achieved through:

- *participation and consultation with service users, staff and stakeholders*
- *inspections by external bodies*
- *performance audits and self assessments*
- *a range of regular planning meetings to consider day to day service delivery and future developments*
- *regular reviews of all strategies, policies and procedures.*
- *excellent financial planning and management*
- *high standard of recruitment and selection process*